



TALK TIME RECORDER



Superior Telephone Usage Control

Talk Time Recorder helps prevent misuse and abuse of your business phones. Since it gives your telephone system the capability to monitor and track all types of calls (Local,STD,Mobile & IDD), therefore it will put an end to all forms of unnecessary and excessive use of your telephone.

Increase Phone Efficiency

Talk Time Recorder promotes more efficient use of your telephone lines. Since you can now monitor the use of phones by Division, Department, or Section level and even by extension number, unnecessary calls are brought to the minimum. This effectively frees your telephone lines to handle more important calls.



Cut Down Communication Cost

Talk Time Recorder encourages improvement in talk-time quality and efficient use of telephones. These results to a corresponding decrease in communications cost especially where long distance and charge calls are common and frequent.

Improve Staff Productivity

Talk Time Recorder promotes increase in staff productivity because of better phone usage quality. Since the system gives you the capability to monitor call frequency and call duration, unnecessary calls are prevented, thus giving your office staff more time to perform their respective tasks. This capability allows you even to track personal calls, and as a result, puts a check on private calls using company phone during office hours.

PRODUCT FEATURES

Basic Version:-

- * Support multiple companies, unlimited extensions & departments.
- * E-mail notification on non-data availability.
- * Monthly auto report generation to user/administrator.
- * Comprehensive reporting (ie. Outgoing,incoming, intercom,abandoned,missed calls and ring duration).
- * Graphical analysis on hourly, daily and monthly information.
- * Support both RS232 & TCP/IP connection from PBX.

System Requirements:-

Intel Pentium IV & above.
1gb RAM.
80gb Hard Disk.
CD ROM Drive.
LCD Monitor.
Serial Comm Port (RS232) - 9 pin.
Network Port (LAN).
Windows XP SP2 & Windows 7 or above.